



Service Cancellation Request

We are sorry to hear about your desire to close your RTMX/Visionet account. If you would like to discontinue your RTMX/Visionet service, simply fill out the information below and mail or fax back to us. Please notify us of your request, prior to the last day of the current month in which you wish to cancel. Otherwise you will be charged for an additional full month of service. We do not prorate cancelled accounts. Payment for any outstanding balance will be expected at this time. **We must have request in writing, signed by the person whose name is listed on the account, before the service can be cancelled.** Your member account and all information will be deleted at the end of the current billing cycle, which is last day of the current month. We appreciate your service and hope that you decide to try RTMX/Visionet again in the future.

Please fill out the following information and mail or fax this form to us.

Last Name		First Name	
Organization		Department	
Street Address		Phone (Day) <small>include area code</small>	Phone (Evening)
Mailing Address		Phone (Fax)	Phone (Other)
City	State	Zip Code +4	

User Login Information

Current login name:

Password for user login:

List reason for cancellation:

Customer Signature (required)

Date (required)

Office Use

Removed: Radius _____	Email _____	POS _____	Removed: QB _____	Mem Tran _____
Date: ____ ____ ____	Initials _____		Date: ____ ____ ____	Initials _____
Note _____		Note: _____		